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STUDENT STANDENT STANDENTS

EXPERIENCE BLC

YOUR FUTURE STARTS HERE





THIS STUDENT HANDBOOK BELONGS TO...

Name
College ID
College email address
Course
Tutor

Your details

It is important that the College has an accurate record of your personal details throughout your time here. If you need to amend any details, including your mobile number, address or emergency contacts, please contact the Student Centre at our Buxton Campus or Reception at our Leek Campus.

BUXTON

Email: studentcentrebuxton@derby.ac.uk **Tel:** 01298 330644

LEEK

Email: fecurricsupport@derby.ac.uk
Tel: 0800 074 0099



OUR PURPOSE

From the heart of England, we empower people across the globe to achieve their potential and make a positive contribution to society.

OUR PROMISE

Everything we do is driven by delivering excellence and opportunities for our students, staff and region.

OUR VALUES

- Value people: We are true ambassadors of our purpose and promises.
- **Bold:** We create a reputation where industry relies on us for their potential, innovation and gateways to success.
- Future focused: Our determination. knowledge and positive attitude keeps us engaged in the world around us and ahead of the game.
- Brilliance: We create stimulating environments that transform prospects. We believe we all make the difference

CONTENTS

- **Useful Numbers**
- 2018/19 Academic Calendar
- What you can expect from the College
- What we expect from you
- Attendance Procedure 12
- Staying Safe 13
 - Health and Safety
- 14
- 14
- 14

 - Safeguarding Students - Bullying, Cyber Bullying and Harassment
 - Staying safe online

 - Prevent and British Values
 - **BLC Supporting You**
 - with Transport
- 19 - with Finances
- 20
- with Careers and Employability - with Additional Learning Support 22
- 23
- with Progress Coaches - with Student Wellbeing 24
- 25
- **BLC Facilities** 26

26

- Library Services
- Places to eat and drink 28
- The Gym, Salons and Spa 29
- Enrichment 30
- **Union of Students**
- Student Voice 37



USEFUL NUMBERS

General Enquiries 0800 074 0099

The Hub Library (Leek) 01538 322020

The Devonshire Library (Buxton) 01298 330633

Student Finance Enquiries 01298 330414

Care to Learn Helpline 0800 121 8989

Leek Transport

01538 322114

Buxton Transport 01298 330644

Derbyshire Public Bus Services

0871 200 2233

Snowline 01332 597669

Student Wellbeing

01298 330 414 or text: 07950 080 717

email: swsbuxton@derby.ac.uk

Childline 0800 11 11

CONNECT WITH US

Search **BuxtonLeek** and keep up to date with the latest from the College.

Like us

Connect with us

Follow us

Capture us

See us

Snap us



2018/19 ACADEMIC CALENDAR

AUGUST 2018

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Friday 1 February 2019					ı									

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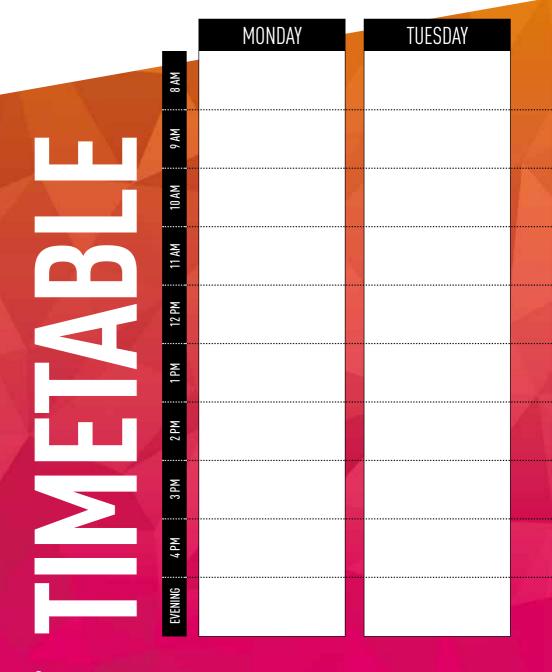
Check your timetable regularly for the latest updates.











WEDNESDAY	THURSDAY	FRIDAY

WHAT YOU CAN EXPECT FROM THE COLLEGE



WHAT WE EXPECT FROM YOU

AS A STUDENT OF BUXTON & LEEK COLLEGE, WE EXPECT YOU TO:

- communicate with us regularly and explain if you are experiencing difficulties
- ✓ make use of the support available including services and resources
- conduct yourself in a responsible way, with respect for the learning, living and working environment of others in your College community
- ✓ attend all your timetabled activities
- ✓ study conscientiously, and undertake all the assessed work for your course
- regularly read your College email and respond when required.



STUDENT CODE OF CONDUCT AND BEHAVIOUR MANAGEMENT

If you would like any further information regarding our student code of conduct please see our policy document on our website www.blc.ac.uk/school-leavers/student-support









ATTENDANCE PROCEDURE

We expect 100% attendance from all of our students. If you fail to achieve consistently high attendance, it may affect progression to higher level courses and your chances of successfully passing your course.

Going on holiday during term time is not a reasonable excuse to miss your lessons. We would also expect you to book appointments with the doctor/dentist outside of College wherever possible.

Please ensure that you meet our expectations for attendance so we can equip you with the skills and knowledge you will need for the next steps in your education or working life. You will be expected to provide evidence of any appointments that cause absence.

However, if you:

- need to leave College during the day and will therefore miss a lesson, inform your Progress Coach
- are late, please go straight to your lesson – persistent lateness may lead to disciplinary action
- know in advance that you are going to be away (e.g. at a hospital appointment) you will need to complete an authorised absence form which will need to be signed off by your Tutor

- are ill while you are at College and have to go home, please tell your Progress Coach as soon as you can
- have a problem outside College, talk to your Progress Coach or a member of the Learner Journey Team as we can arrange for you to talk to someone who can give you specific help and support.

You can find our absence and attendance policy online at www.blc.ac.uk/ school-leavers/student-support/

WHAT TO DO IF YOU CAN'T ATTEND COLLEGE

If you can't attend College for any reason or have a problem you need to discuss, you should:

Contact the absence line on 0800 074 0099

If you don't contact the College to inform us that you won't be in, this could lead to disciplinary action.



STAYING SAFE

We aim to be a safe and secure College, and maintain our reputation of being friendly and welcoming. You can help us to keep you and the College safe by following these simple tips.

Read the Fire and Evacuation Procedures:

and when the fire alarm sounds, stay calm, follow instructions from staff and leave quickly by the nearest exit. Wait in the marked assembly point until told otherwise. A member of staff will tell you when you can re-enter the building.

Always wear your ID card and lanyard.

This allows you access in to the College and the ability to use Library materials. It also identifies you as a student.

If you have lost your ID card you can obtain a replacement card from the Student Centre in Buxton or Reception in Leek. You will incur a replacement fee if you lose either your ID or your lanyard.

Try to avoid situations that make you feel unsafe but if you do feel unsafe for any reason at College report your concerns to your Tutor or a member of the Learner Journey Team immediately.

Wear appropriate protective clothing and equipment when in workshops or practical sessions – your Tutor will tell you at induction what this means for your course. If you hurt yourself or have an accident tell your Tutor or Reception and they will call a first aider to help you.

HEALTH AND SAFETY

Buxton & Leek College strives to achieve and maintain the highest standards of health and safety for all employees, contractors, students and members of the public who may be affected by its activities and will pursue continuous improvement in these standards. Here is a link to our Health and Safety Policy Statement: www.blc.ac.uk/school-leavers/student-support











FIRST AID

There are first aid points and trained first aiders at all sites; any member of staff will be able to find them for you. If you have even a minor accident make sure you report it so that it can be recorded and action taken to prevent it happening in the future. In case of a first aid emergency:

- contact any member of staff and a First Responder will be called
- or, ring Security directly on **01332 597777** and tell them which Campus you're calling from.

FIRF AI ARM

It's essential that everyone does their best to prevent fires and in the event of a fire, knows what action to take. If you're a disabled student with mobility restrictions you will need a Personal Emergency Evacuation Plan (PEEP) which your ALS Tutor can put in place for you. Please make sure you become familiar with the fire exit signs in all your classrooms, around the building and in your workplace. If you have any concerns let your Tutor or assessor know.

SMOKING

There are two smoking shelters in the Buxton Campus and plans to build one on the Leek Campus. Smoking of cigarettes or e-cigs/vapes is not allowed in any of the buildings or around doorways of the College.

If you would like help to stop smoking, please contact the Student Wellbeing Service.

SFCURITY

The security team is located at both Buxton and Leek sites with their priority being the safety and wellbeing of our students, staff and visitors. For more information on their services please visit their website.

www.derby.ac.uk/about/organisation/ estates/security/

LOST PROPERTY

Any lost property will be held at the Security Lodge at Buxton or Reception at Leek. If you lose a memory stick this will be held in the learning spaces at the Devonshire Library in Buxton or The Hub in Leek

If you have to bring valuables to College, be careful and keep them as safe as you can; please remember they are your responsibility.



SAFEGUARDING STUDENTS

Safeguarding is the term given to the College's responsibilities to promote your wellbeing and make sure that you feel secure and safe.

We have particular responsibilities relating to our learners aged 18 years and under and learners with learning difficulties and disabilities, but we're also responsible for ensuring the wellbeing of all our adult learners. The College has a child protection and vulnerable adults policy and a team of Safeguarding Co-ordinators.

We review whether we're promoting your safety and wellbeing and would like to hear from you if you've any comments or suggestions about this.

If you have a concern about your own, or others', security, safety and wellbeing then please contact one of our Safeguarding Coordinators and let them know that you have a concern about safeguarding so that you get a prompt response.

Useful numbers

- Student Support 01538 322100
- Childline 0800 11 11

Safeguarding Policy Document

We are dedicated to ensure that you are, and feel safe and secure during your time with us.

Our commitment is highlighted in our safeguarding policy: www.blc.ac.uk/school-leavers/student-support

BULLYING, CYBER BULLYING AND HARASSMENT

At Buxton & Leek College we have a zero tolerance policy on bullying, which includes:

- insults or threats made in person or by Social Media
- displaying or circulating material that could be hurtful or offensive to others
- shouting and verbally intimidating people
- physically hurting someone including pushing, kicking, hitting, shoving
- discriminatory behaviour including racist, sexist and homophobic.











STAYING SAFF ONLINE

- Don't add people you don't know to your WhatsApp. Snapchat, Messenger or Facebook friends list
- Check your privacy settings who can see your info?
- Never give any personal details online
- If you are being cyberbullied keep all evidence and tell a trusted adult or use the 'report it' button
- Block anybody who sends you stuff you don't like
- Don't reply to abusive emails, messages or tweets
- Regularly check and clean out your friends list on social networking sites
- Think before you send a message it could seem harsh or hurtful to someone else
- Never meet anyone you have only met online
- Think twice before putting your photo online people can copy it, change it and send it to others
- If you receive a message while on a social networking site that you think is unacceptable – use the report abuse button on the site

Essential addresses to stay safe online

- ChildLine: www.childline.org.uk
- Twitter Help Centre: www.support.twitter.com
- UK Safer Internet Centre: www.safeinternet.org.uk
- **Snapchat Safety Centre:** www.snapchat.com/safety
- Get Connected helpline: www.getconnected.org.uk
- **Professionals' online safety:** helpline@saferinternet.org.uk
- Revenge porn helpline: help@revengepornhelpline.org.uk
- Report abuse and grooming: www.ceop.police.uk/ceop-report
- Report child abuse images to Internet Watch Foundation: www.iwf.org.uk



PREVENT AND BRITISH VALUES

British Values are embedded through our policies & procedures and are defined by the Government.

Students will develop an understanding of these values through their work in lessons, *Evolve* programme, enrichment opportunities and College events, examples are outlined here:

DEMOCRACY

e.g. students can elect a course rep to represent them on key issues, student voice including online surveys and focus groups.

RULE OF LAW

e.g. following H&S requirements, arriving on time and attending lessons, wearing lanyards, completing and handing work in on time.

INDIVIDUAL LIBERTY

e.g. Tutorials on Prevent & British Values, one to one guidance and individual learning plans.

MUTUAL RESPECT

e.g. adhering to College code of conduct & behaviour policy, behave appropriately and look after the College environment.

TOLERANCE OF THOSE WITH DIFFERENT FAITHS AND BELIEFS

e.g. themed & national events, celebrating equality & diversity, space for all faiths and none.

PREVENT

The Prevent duty is to ensure that the College safeguards students from becoming radicalised,

which is the process of when a person comes to support terrorism and is drawn into violent extremism and the holding of extremist views, which refers to vocal or active opposition to the fundamental British Values. Buxton & Leek College enables all students to:

- acquire an appreciation of and respect for their own and other cultures to further tolerance and harmony between different cultural traditions
- respect for democracy and support for participation in the democratic processes, including respect for the basis on which the law is made and applied in England.

There is a duty to ensure that those identified with vulnerabilities are given appropriate advice and support. Some of the signs that a student could become radicalised are as follows:

- Isolating themselves from friends and family
- Talking as if from a scripted speech
- Unwillingness or inability to discuss their views
- A sudden disrespectful attitude toward others
- Increased levels of anger
- Increased secretiveness, especially around internet use

Safeguarding our students, staff and visitors is important to us. If students need support or there are concerns that someone is being radicalised you can report and access support through our Safeguarding Co-ordinators at the College.



SUPPORTING YOU WITH TRANSPORT

Buxton & Leek College offer a network of buses during term time.

Early morning collection and late afternoon return buses from College Campuses run to a variety of destinations. Routes and timetables can be found on the College website.

The cost of transport for 2018/19 is free on designated bus routes. For more information please visit our website at **www.blc.ac.uk/transport**.

Financial support could be available for transport through the Financial Support Fund.

Information and bus passes for students studying at **Buxton and Harpur Hill** can be obtained from the Student Centre in Buxton

Call **01298 330644.**

Information on minibus seat bookings and bus passes for students studying at **Leek** can be obtained from your Student Mentor.

Call **01538 322114.**



If you live in **Derbyshire**, a b-line card will allow you to travel for 25% off the adult fare. To apply visit: www.derbyshire.gov.uk/b line











Various schemes are available to help fund students' study or support them whilst they study. At Buxton & Leek College, we're committed to supporting students with these schemes.

16-19 GUARANTEED BURSARY

This may be available to support you whilst you study if you are:

- A looked after young person, e.g. in foster care
- A care leaver
- In receipt of Income Support or Universal Credit in your own name
- In receipt of Disability Living Allowance and Employment and Support Allowance. You must be in receipt of both these benefits to qualify.

16-19 STUDENT DISCRETIONARY BURSARY

The 16-19 Discretionary Bursary supports students under 19 years of age who are experiencing financial difficulty due to a low household income, including those who may be eligible for free College meals plus students over 18 in receipt of an EHCP.



19+ DISCRFTIONARY BURSARY

The 19+ Discretionary Bursary supports students 19 years of age or over on 31 August, who are experiencing financial difficulty. The fund is awarded on an individual basis and can include help towards childcare costs.

ADVANCED LEARNER LOAN

If you are aged 19 or over and are studying an eligible Level 3 qualification or higher, you may be entitled to a new loan to cover your course fees

To find out more and to check if you and the course you are studying is eligible, please visit: **www.gov.uk/advanced-learner-loan**

ADVANCED LEARNER LOAN BURSARY

You may be entitled to a bursary available to support students in receipt of a loan and can help towards childcare costs.

For more information on the financial support available, how to apply and if you're eligible visit: www.blc.ac.uk/funding-finance or call Buxton 01298 330414 or Leek 01538 322114.



CAREERS AND EMPLOYABILITY

The Careers + Employment Service is here to offer impartial information, advice and guidance on any career related questions you may have. We offer support around five key areas and can help with:

• self-awareness – including decision making and skills analysis

 opportunities awareness – to help you understand the range of careers available to you and what employers are looking for

 career management – to help you action plan for the career you would like and set goals

• building experience – through work experience, volunteering and part time work

 communication – including CV writing, help filling in application forms, interview techniques and preparation and guidance on writing personal statements for jobs and University courses.

The Careers + Employment Service also offer impartial information, advice and guidance through one to one appointments with a specialist adviser and workshops during lessons.

Call 01298 330309 / 01298 330891 or email careersbuxton@derby.ac.uk for more information.



ADDITIONAL LEARNING SUPPORT

The Additional Learning Support Team provide a quality service to assist students with a learning difficulty, disability or impairment to access the support they need to fully participate with their studies.

We can offer a wide range of support for students with special educational needs and/or disabilities, for example dyslexia, dyscalculia or autism - across all campuses so come along and talk to us in confidence.

We will carry out an assessment that will consider your individual learning needs and then create a package of support that is personalised, reviewed and adapted where required throughout your course. We can offer a range of reasonable adjustments, support and assistive technology including:

- In class support
- Out of class mentor support
- Specialist Tutor support
- · Small study groups
- Range of specialist equipment including laptop loans
- Exam access arrangements
- Adapted resources
- Transition

If you have a learning difficulty or disability and feel that you may need support when you come to College, please let us know as soon as possible.

Drop in to the Top Up Zone on Buxton Campus, call 01298 330905/6 or email topup@derby.ac.uk for more information or to make an appointment to discuss your needs.

Alternatively you may also contact: Sue Boden, Head of Support (Leek campus) Tel: 01538 322075 or Leighton Anderson, Head of Support (Buxton campus) Tel: 01298 330919

My Additional Learning Support Tutor is	S:
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Name	 	 	 	 	
Number	 	 	 	 	











If you are on a full time 16-19 programme you will be assigned a Progress Coach who will meet you regularly to:

- deliver the *Evolve* programme to help with your employability, planning for your next steps and building your resiliance
- support you with your 'next steps', whether this is employment, further/higher education or an apprenticeship
- track your attendance levels
- work with you to set your personal targets
- support you to achieve your overall goals
- help you to overcome any academic or personal issues
- refer you for any additional support should you require it.

BUXTON

01332 592621

01538 322117

or email support@blc.ac.uk



SUPPORTING YOUR STUDENT WELLBEING

T: 01298 330414

Student Wellbeing are here to ensure you are feeling safe and well throughout your course of study and to offer you impartial and confidential advice. If you have something that is affecting you in or out of College, feel free to contact us.

Our specialist team offer confidential support, advice and guidance with personal issues you may be experiencing that may be affecting your studies. This includes support with:

- finance and funding
- childcare

Text: 07950 080 717

- pregnancy and maternity
- general and sexual health
- mental health and wellbeing

We are open throughout the year, including non-term-time periods, and the service we provide is tailored specifically for you.











LIBRARY SFRVICES

Here you can access a range of resources and support, for all levels of study. The library staff are all really friendly and will help you with any questions you have.



There is a library at each site. The Devonshire Library, Buxton Campus is located off the main Dome area and at the Leek Campus the Library is located within The Hub on the ground floor of the Tovell Building.

For Access and Foundation students studying at Derby, Kedleston Road Library is located off the main Atrium

BORROWING

You can borrow up to twelve items at one time. Loan periods are either one week or three weeks. Remember to bring them back on time as we charge fines for overdue items.

RENEWING BOOKS

Items can be renewed online, via telephone or in person at the library. Items may be renewed up to 10 times.

LIBRARY WEBSITE AND ONLINE RESOURCES

The library website which has links to useful information and resource is at: www.derby.ac.uk/campus/library/ library-and-hub/

You will find the library catalogue at: www.capitadiscovery.co.uk/derby-ac/

Your online Library account allows you to renew your books as long as they are not overdue, and also pay any fines.

STUDY SPACES

There are study spaces for individual and group work, so you can spend some quiet time on assignments.

COMPUTERS AND LAPTOPS

Computers and laptops are available at each library. The library staff will support you to set your computer password which is important, as it will be used for accessing College computers and course software as well as library resources, setting up email and wi-fi.



You need your ID card to borrow a laptop, and to use the follow-me-printers. These allow you to print, photocopy and scan in colour and black/white

FE students have printing credit added to their ID cards by the College.

WIRELESS INTERNET ACCESS

Students are able to use wireless internet access at all libraries, which you can use on your phone or digital device.

EMAIL

Your email account is created automatically when you enrol. You can access your email by logging onto UDo using your student ID and password.

For more information about our resources and support, you can explore our main library website at **www.blc.ac.uk/library** or speak to any member of the team.

OPENING TIMES TERM TIME

THE DEVONSHIRE LIBRARY, BUXTON

Mon - Thurs: 8.30am - 9pm

Fri: 8.30am - 6pm **Sat:** 10am - 5pm **Sun:** 12pm - 5pm

THE HUB, LEEK

Mon & Tues: 8.30am - 7pm Wed, Thurs & Fri: 8.30am - 5pm

KEDLESTON ROAD, DERBY

Mon - Thurs: 8am - 10.30pm

Fri: 8am - 7pm **Sat:** 10am - 5pm **Sun:** 10am - 5pm

Summer Term opening times are reduced Please check on website as times can vary

https://www.derby.ac.uk/campus/library/about/visit/opening-hours/









PLACES TO EAT AND DRINK

Food is available at several locations in the Dome, Monday to Friday during term time.



#GALLERY



The Gallery at the Leek Campus is based within the William Morris Building and is open Monday to Friday during term time from 8.30am - 2.15pm.

Vending machines are also located at all sites.



THE GYM

Our gym, based at Harpur Hill in Buxton, houses a 20-station fitness suite of exercise machines and a dedicated free weights area as well as a full sized sports hall used for various team games, which is available to students.

SALONS AND SPA

Our commercial salons and spa are open for students, friends and family to access all year round. **The salons** at Buxton and Leek offer a range of hair and beauty treatments including waxing, manicures, facials, hair styling, aromatherapy and reflexology, performed by our very own students.

Winner of the Best 'Luxury Emerging Spa in Northern Europe' at the World Luxury Spa Awards 2017, the **Devonshire Spa** at the Buxton Campus is the perfect place for some essential you time.















Enrichment @ BLC is all about YOU, making your time at College the best it can be. Your Enrichment Co-ordinators are here to bring your College story to life. We are here to help make your goals and ideas happen.

Get involved with:

- sports, health & wellbeing.
- Ambassador work

WHY TAKE PART?

Enrichment @ BLC will help you to:

- gain new skills to add to your CV or **UCAS** application
- meet new people and have fun
- make a difference in your community
- try something new and challenge yourself.











The Union of Students is a registered charity led by students, for students. Every single one of you makes up the Union, and you're automatically a member when you start your studies.

Although we work together, the Union is completely separate from the College, it's the independence that is key to its role.

The Union is both student-led and studentfocused and is passionate about ensuring that your time at College is as enjoyable as possible.

The organisation is led each year by a group of Officer Trustees, who are voted in by their peers enrolled at the University of Derby, which the College is a part of. This team is supported by a team of full-time and part-time employed staff and also a team of Part-Time Officers (elected volunteers).

The Union of Students exists to represent students' voices within the University, College and the wider community – both locally and via NUS nationally.

www.derbyunion.co.uk

FOLLOW US ON FACEBOOK

For updates and stories, visit: www.facebook.com/enrichmentatblc

Membership of the Union ensures:

- your voice is heard within the College
- you're provided with quality independent advice and support to defend your rights as a student
- you have the opportunity to pursue your hobbies and interests including sports, societies, media and volunteering
- you're entitled to decide what we do by fair democratic processes
- your experience at College is enhanced via various services, events and activities
- your Union is accountable for its actions

Find out more at: www.derbyunion.co.uk



STUDENT VOICE



At BLC, student voice is at the heart of everything we do. Your opinion matters and your voice should be heard.

Your voice is really important to us and we want to continue to improve your time at Buxton & Leek College. We have lots of different ways that we collect student voice and we encourage all of our students to get involved, including:

- Course reps
- Student surveys
- Monthly pop up stands
- Focus groups
- Comment cards
- Feedback walls

What do we do with this information?

- Each month we have meetings to discuss your feedback and views. We make changes and improvements, where we can, based on the information you give us
- Your views help shape how your College looks and feels
- We listen to what you have to say and give you the support you need to make changes in your College
- We post "you said, we did" each month on the screens around the Dome and in Leek.

Do you want to talk more?

Pop in to the Boiler House at Buxton or the Social Space at Leek to talk to your Youth Worker today! Or leave a comment on the student voice website page at

www.blc.ac.uk/student-voice



0800 074 0099 www.blc.ac.uk

