



# Transport Incident Process (Students)

Student has an issue with  
transport arrival /  
departure

Learner calls the following number.

0116 410 5050 9am – 5:30pm

Yes

Issue resolved?

No

No further action  
required

Student needs to call  
Security who, where  
appropriate, will call a taxi  
and will support learner  
until it arrives. Learners will  
make their way to reception  
of the campus they are on

Central 01332 591109